

Listed below are the requirements for optimal performance of the ConnectingOntario ClinicalViewer.

	MINIMUM	RECOMMENDED (ABOVE MINIMUM)
Supported Operating Systems	✓ Microsoft Windows 10	✓ Microsoft Windows 10
Screen Resolution	✓ 1280 x 768 or higher	✓ 1280 x 768 or higher
Supported Internet Browsers	✓ Google Chrome, version 95 or higher – most current recommended ✓ Microsoft Edge, version 95 or higher – most current recommended ✓ Browser caching enabled ✓ HTTPS Certificate served by the ClinicalViewer must be trusted by the browser	✓ Google Chrome, version 95 or higher – most current recommended ✓ Microsoft Edge, version 95 or higher – most current recommended ✓ Browser caching enabled ✓ HTTPS Certificate served by the ClinicalViewer must be trusted by the browser
Software/Hardware Resources	✓ Laptop/desktop with Intel Core i3 or higher (or equivalent chipset) ✓ Laptop/desktop with 4 GB RAM or more	✓ Laptop or Desktop with Intel Core i5 or higher (or equivalent chipset) ✓ Laptop or Desktop with 8 GB RAM or more
Security	✓ Transport Layer Security (TLS) V1.2 or higher ✓ Hard Drive Disk Encryption for remote access devices that supports algorithm AES 256 (see EHR Cryptographic Standard , Appendix A)	✓ Transport Layer Security (TLS) V1.2 or higher ✓ Hard Drive Disk Encryption for remote access devices that supports algorithm AES 256 (see EHR Cryptographic Standard , Appendix A) ✓ Current anti-virus/malware or application whitelisting software
Network Connection	✓ Able to support 500kb/sec with medium latency (<25ms)/concurrent user via Ontario Health Digital Service’s Managed Private Network (MPN) or an Internet connection	✓ Able to support 1,000kb/s with low latency (<10ms)/concurrent user via Ontario Health Digital Service’s Managed Private Network (MPN) or an Internet connection

Unsupported configurations for ConnectingOntario ClinicalViewer:

- MAC operating system
- Internet browsers : Internet Explorer, Mozilla Firefox, Apple Safari
- Mobile use

For more information, contact oh-ds_connectingontario@ontariohealth.ca