

Discover how we are improving patient care

www.connectingontario.ca

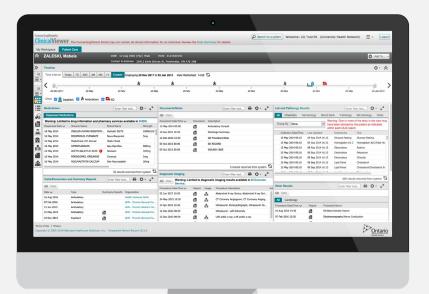
1-866-250-1554 connecting.ontario@ehealthontario.on.ca

eHealth Ontario

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Available in an accessible format upon request.
Disponible en français.





ConnectingOntario gives your health care team including family doctors, specialists, nurse practitioners, nurses and emergency department clinicians, secure, real-time access to your relevant medical information.

How will my care improve?

- Your health care team can make better decisions about your care at the time of your visit.
- There will be less need for you to repeat your health story as you move from one location to another.
- You will experience more coordinated care between different members of your care team including your family doctor, hospital and regional LHIN.
- Fewer duplicate tests.

How does it work?

Your medical records are shared among family doctors, hospitals, long-term care homes, and home and community care services throughout Ontario.

- Your personal health information is made available to participating health care organizations for the purpose of providing care and treatment.
- All health care organizations handle personal health information in accordance with Ontario's health privacy law (Personal Health Information Protection Act, 2004).
- Only authorized members of your health care team can view your electronic health information.

What information is being shared?



Neurophysiology reports







Diagnostic imaging reports and images (e.g. x-rays)



Medication information



Allergy information



Infection control information







We take your privacy seriously

- We adhere to rigorous privacy standards, policies and procedures.
- Access to your health records is limited to only those clinicians who need to know in order to provide care.
- We can tell you who has accessed your information.

Your privacy rights

As a patient, you have rights to how your personal health information is safeguarded and shared.

Contact eHealth Ontario:

- To find out what information is in ConnectingOntario
- If you don't want to share your information
- To receive copies of your information
- To request a correction to your information
- For a list of health care providers who have viewed your information

For any privacy and security questions or requests, contact any health care organization participating in ConnectingOntario or eHealth Ontario at 1-866-250-1554.

You have a right to make a complaint about eHealth Ontario information practices by contacting Ontario's Information and Privacy Commissioner at:

Tel: (416) 326-3333
Toll free: 1 (800) 387-0073 (within Ontario)
TDD/TTY: (416) 325-7539