

Listed below are the requirements for optimal performance of the ConnectingOntario ClinicalViewer.

	MINIMUM	RECOMMENDED (ABOVE MINIMUM)
Supported Operating Systems	✓ Microsoft Windows 10	✓ Microsoft Windows 10
Screen Resolution	— 1280 x 768 or higher —	
Supported Internet Browsers	<ul style="list-style-type: none"> ✓ Google Chrome (latest) ✓ Microsoft Internet Explorer (IE) 11 <ul style="list-style-type: none"> ▪ Version 11.0.70 (11.492.16299.0) or higher for Windows 10 ▪ Font Download enabled ✓ Browser caching enabled ✓ HTTPS Certificate served by the ClinicalViewer must be trusted by the browser 	
Software/Hardware Resources	<ul style="list-style-type: none"> ✓ Laptop/desktop with Intel Core i3 or higher (or equivalent chipset) ✓ Laptop/desktop with 4 GB RAM or more 	<ul style="list-style-type: none"> ✓ Laptop or Desktop with Intel Core i5 or higher (or equivalent chipset) ✓ Laptop or Desktop with 8 GB RAM or more
Security	<ul style="list-style-type: none"> ✓ Transport Layer Security (TLS) V1.2 or higher ✓ Hard Drive Disk Encryption for remote access devices that supports algorithm AES 256 (see EHR Cryptographic Standard, Appendix A) 	<ul style="list-style-type: none"> ✓ Transport Layer Security (TLS) V1.2 or higher ✓ Hard Drive Disk Encryption for remote access devices that supports algorithm AES 256 (see EHR Cryptographic Standard, Appendix A) ✓ Current Anti-virus/malware or application whitelisting software
Network Connection	<ul style="list-style-type: none"> ✓ Able to support 500kb/sec with medium latency (<25ms)/concurrent user via Ontario Health Digital Service's Managed Private Network (MPN) or an Internet connection 	<ul style="list-style-type: none"> ✓ Able to support 1,000kb/s with low latency (<10ms)/concurrent user via Ontario Health Digital Service's Managed Private Network (MPN) or an Internet connection

Unsupported configurations for ConnectingOntario ClinicalViewer:

- MAC operating system
- Internet browsers: Mozilla Firefox, Apple Safari
- Mobile use

Note: Microsoft Edge can be used when accessing ConnectingOntario ClinicalViewer by organizations that have already installed it. MS Edge will be fully supported in an upcoming release

For more information, contact oh-ds_connectingontario@ontariohealth.ca