
Mackenzie Health & Southlake Regional ONE® ID Account Integration

User Guide for First Time Login

The integration of ONE ID and Mackenzie Health & Southlake Regional Health Centre is intended to provide users from these hospitals with access to the www.ehealthontario.ca portal via their respective organization's account, i.e. users will only need to rely on a single account to access both the portal and local services.

Account integration is the first step of this initiative, intended to provide immediate access until automated access provisioning can be developed. As such, users will need to register and enroll in ONE ID and then link their ONE ID and local accounts. **This is a one-time process, after which users will be able to rely on a single Login ID and password.**

ONE ID Registration and Enrolment

Standard ONE ID registration and enrolment processes should be followed to provide access to the www.ehealthontario.ca portal and its services, i.e. Local Registration Authorities (LRAs) must register users in the ONE ID system and provision the appropriate enrolment(s) (OLIS and/or DPV). Contact your organization's LRA for more details on this process.

First Time Login Process

The following steps are required to link the user's local and ONE ID accounts. Thereafter, the standard login process can be followed relying only on the local Login ID and password.

1. Click "Sign In" in the upper right of the www.ehealthontario.ca home page.
2. Click the "Click here" link beneath the User Name and Password fields to login with local credentials.