



**Ontario
Health**



ONE[®] ID Overview



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Agenda



- ❑ Introduction to ONE® ID: What it is and why it's important
- ❑ How ONE® ID works
- ❑ The Sponsorship Model
- ❑ The Registration Model
- ❑ Implementing ONE® ID

ONE® ID: What it is and why it's important



■ What is ONE® ID?

- ONE® ID is Ontario Health's **identity and access management** service; a set of systems and processes which enables trusted and secure access to Ontario Health application for healthcare providers throughout the province.

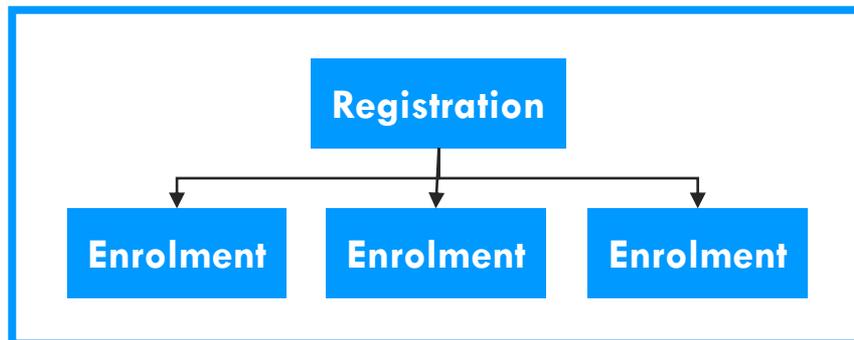
■ Why is ONE® ID Important?

- Establishing **identity assurance** increases trust and security during the transmission of personal health information.
- Implementing **access management** controls means only authorized users can access and use Ontario Health services.

How ONE® ID Works



- The identity information of perspective users is verified through a managed registration process.
- This identity information is entered into the ONE® ID system and used to create a credential (user account) which is tied to the registrant's "real world" identity.
- This credential, in turn, is enrolled for access to the appropriate services.



**Register once...
Enroll many
times**

The Sponsorship Model



- ONE® ID operates under a Sponsorship Model. That is, **End Users** must receive authorization to access ONE® ID protected services from an established authority.
- The ONE® ID Sponsorship Model creates a chain of accountability from the **Service Owner**, to the **Sponsoring Organization**, to the **Individual Sponsor**, to the **End User**.
- The **Service Owner** is the “ultimate” sponsor for their service. They set the criteria for access and may authorize other organizations to sponsor end users.

The Sponsorship Model



- The **Sponsoring Organization** is represented by a **Legally Responsible Person (LRP)**, someone with the authority to sign a Legal Agreement on behalf of their Organization. The LRP is also responsible for:
 - Nominating their organization's Local Registration Authorities
 - Identifying Individual Sponsors
 - Overseeing ONE® ID processes in their organization
- If the LRP does not have visibility into the operation of ONE® ID within their organization, it is recommended that they identify a **Delegate** who does.
- **Sponsors** are individuals who act on behalf of their organization to identify **End Users** of a service.

The Registration Model



- Each ONE[®] ID account is tied to an individual's “real world” identity. That identity must be validated to a requisite **Level of Assurance** before the account can be authorized for services.
- **Assurance Level Two (AL2)** is the minimum assurance level necessary for access to Personal Health Information and requires that an individual's identity be validated through an in person review of a government issued photo ID and an approved form of corroborating evidence.
- ONE[®] ID relies on authorized and trained individuals within client organizations to validate the identities of end users and record their information in the ONE[®] ID System. These individuals are known as **Local Registration Authorities (LRAs)**.

The Registration Model – Option 1



- Where possible, ONE[®] ID seeks to leverage existing identity validation processes within client organizations to support the registration of end users.
- When a client's identity validation process for employees meets the minimum requirements for establishing AL2, it may be relied on as a source of identity validation for ONE[®] ID. Such organizations are known as **Registering Organizations**.
- Under this model, the LRA must validate an individual's relationship to the organization and their authorization to access Ontario Health services before registering and enrolling them in the ONE[®] ID system.

The Registration Model – Option 2



- If a client does not want to rely on their internal identity validation process for ONE® ID registration or that process does not meet the requirements for AL2, they may rely on the ONE® ID identity validation process.
- Under this model, LRAs are responsible for validating the identity of end users through established ONE® ID processes as well as verifying their authorization for service access before registering and enrolling them in the ONE® ID System.

Implementing ONE® ID



1. Your organization's LRP will need to sign the requisite Legal Agreement(s) and identify their Delegate (if any).
2. The LRP/Delegate indicates which registration model your organization wishes to leverage. If pursuing Option 1, ONE ID Business Delivery will assess your organization's internal identity validation process.
3. The LRP/Delegate nominates your organization's LRAs. Nominations should be submitted to Ontario Health for processing.
4. The LRP/Delegate identifies Sponsors within your organization.
5. LRAs will receive online training on ONE® ID policies, processes, and systems.

Further Reading



- [Policies and Standards](#)
- [ONE ID Implementation Package](#)
- [Registrant Reference Guide](#)