eHealth Ontario

ONE®ID

Ontario's digital identity and authentication system

ONE ID allows health care professionals to securely access electronic health care applications such as ConnectingOntario using a single electronic credential. The identity validation process confirms an individual's real-world identity, and enables access to health care applications.





Benefits

- Access products and services made available by eHealth Ontario in a highly secure, controlled and efficient manner
- Enhanced privacy and security safeguards help protect patient and registrant information
- Enables organizations to register individual users to receive authorization to access digital health services
- Enables seamless access to multiple eHealth Ontario services using a single login ID and password
- Provides significant cost savings since there is no need to maintain separate identity and validation services to access health care applications

How it works

- ONE ID ensures that only authorized professionals have access to personal health information, while making it easier for them to view clinical data from different sources without having to log in multiple times
- Credentials can be issued by eHealth Ontario or by another organization that has been authorized by the Agency to serve as a sponsor
- Organizations work with eHealth Ontario to become sponsors and set up registration authorities while using the ONE ID platform to access health care applications
- Sponsors identify eligible users who will access the health care applications under their authority and can include hospitals, family health teams, community care organizations or other entities
- Registration authorities confirm sponsorship, and register and enroll eligible users
- Registrants use their digital credentials (ID and password) to access the application
- Organizations can also integrate their applications with ONE ID allowing users to access their own applications and any other health care applications using their ID and password

Contact Us

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