

Diagnostic Imaging: Anywhere, Any Time

What is the Provincial DI Viewer?

- ✓ The Provincial DI Viewer allows Ontario's hospital- and community-based health care providers to view diagnostic imaging reports and images from across the province at any time and from anywhere.
- ✓ The availability of diagnostic imaging (DI) reports and images helps eliminate the need for physical transfers of test results. It permits authorized specialists at one facility to access diagnostic imaging reports and images acquired at other hospitals, allowing for more informed and timely medical decisions.
- ✓ All Ontario hospitals contribute reports and images to the Provincial DI Viewer.
- ✓ The Provincial DI Viewer is managed by eHealth Ontario.

What type of personal health information (PHI) is available via the Provincial DI Viewer?

The Provincial DI Viewer gives authorized health care providers access to diagnostic imaging reports and images. Along with the results of DI exams, these reports and images contain patient demographic information such as name, address and date of birth.

Who can access information through the Provincial DI Viewer?

Authorized health care providers can access diagnostic imaging reports and images from the the Provincial DI Viewer when they are providing care.

How does eHealth Ontario protect personal information?

eHealth Ontario protects information in a number of ways:

- ✓ Policies and procedures protect information.
- ✓ Personnel at eHealth Ontario undergo privacy training.
- ✓ Access to the Provincial DI Viewer is limited to authorized individuals who need to know the information in order to provide health care.
- ✓ Logs and audits keep track of who has access to the information on the system.

For a complete list of safeguards that are in place to protect information, visit our website at: <http://www.ehealthontario.on.ca>.

For more information

Contact eHealth Ontario at [1-866-250-1554](tel:1-866-250-1554) in the following situations:

- ✓ To prevent access to your information in the Provincial DI Viewer
- ✓ To receive copies of your information from the Provincial DI Viewer
- ✓ To request a correction to your information in the Provincial DI Viewer
- ✓ To make a complaint or an inquiry
- ✓ To find out who has accessed your information via the Provincial DI Viewer

You have a right to make a complaint about eHealth Ontario information practices by contacting Ontario's Information and Privacy Commissioner:

Tel: (416) 326-3333 or (905) 326-3333

Toll free: 1 (800) 387-0073 (within Ontario)

TDD/TTY: (416) 325-7539