eHealth Ontario

How to Change your ONE® ID Password

Before you begin

You will need the following information:

- The Login ID, or user name, provided by your Local Registration Authority
- Your current password. If you do not know your current password, contact the eHealth Ontario Service Desk at the number below.

Follow these steps

 In your internet browser, go to www.ehealthontario.ca; click LOGIN.



2. On the Log In page, enter your user name and password; click LOG IN.



3. On the eHealth Portal page, click MY PROFILE.



4. On the My Profile page, click CHANGE PASSWORD.

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My Profile				
Janice Doe JANCEDDE@PROLEALTIICA Fenale, bom Jan 1, 1990, legal name Janice Doe	Rudimentary Assurance			
Manice.coe@prohealth.ca (change)	Your password will expire in 39 days. Change Password			
T + 16-605-6665 (change)				

NOTES

- You can change your password at any time
- You will be prompted to change it every 365 days
- A reminder will be sent to the email address you provided at registration 15 days before your password expires
- 5. On the Change Password page, enter your current password in the Old or Temporary Password field and your new password in the New Password field. Reenter your new password in the Confirm Password field. Click **OK**.

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PASSWORD TIPS

- Must be at least 8 characters long
- Must contain one or more lowercase letters (e.g. m)
- Must contain one or more uppercase letters (e.g. M)
- Must contain one or more numbers
- 6. On the My Profile page, a message displays informing you that you have successfully changed your password. Click **LOGOUT**.

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N	ty Profile Yes have successfully charged your password. Please use your new password the exist time you log in. Reviews may been listed block for your convenience. These edition the server below to accuse it.			
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PROTECTING YOUR PRIVACY TIPS

- Do not write down or share your Login ID, password or challenge questions
- You will be prompted to change your password every 365 days
- When you are finished with your account maintenance activities, log out
- Lock your session if you have to leave your computer, even if only for a few minutes
- Do not access your account on a public computer

