

## PROGRESS, PROGRESS, PROGRESS!

March 2018 was truly a momentous month for the ConnectingOntario Northern and Eastern Region (NER) program, with 23 hospitals reaching the contribution go-live milestone and 12 health service providers (HSPs) adopting the viewer.

Contribution go-live history was made for the region, when 19 hospitals in the North East (NE) LHIN achieved the go-live milestone and started contributing patient data to the clinical data repository (CDR). With this news, the NE region now has a total of 20 hospitals contributing to the CDR.

As more and more data is contributed across the region, the value of the viewer increases, allowing clinicians to see a clearer and more comprehensive picture of their patient, and provide better care.

For a complete list of all go-lives in the region, please visit: <https://www.ehealthontario.on.ca/en/regional-partners/northern-eastern-region>

“On behalf of the North East LHIN, congratulations to the sites across our region who are now actively contributing information to the provincial clinical data repository. We now have 20 hospitals in our Northeast region as well as North East LHIN-Home and Community Care contributing to this important new tool. This is a significant milestone and represents a great step forward for patients in the Northeast and across the province of Ontario.”

- Jérémy Stevenson, CEO, North East LHIN



# A NOTE FROM THE CHAIR OF THE NER PRIVACY AND SECURITY WORKING GROUP (PSWG)

Dear ConnectingOntario NER PSWG Members and Guests,

It has been a privilege to Chair the Privacy and Security Working Group (PSWG) and to work with such a diverse, knowledgeable, and dedicated group of experts from across the northern and eastern region. Each member has shown commitment to improving the delivery of healthcare in Ontario, while ensuring the highest privacy and security standards for the ConnectingOntario program were upheld.

Since its first meeting in February 2015, the PSWG has been critically important to the success of ConnectingOntario. I am pleased to report that the working group has successfully fulfilled its mandate through various efforts and actions.

On behalf of the NER program, I extend my sincere thanks to all PSWG members and guests for your dedication, time and contribution towards the development of a safe and secure province-wide digital health record.

Sincerely,  
Amy Conroy, Privacy Officer and PSWG Chair, ConnectingOntario NER

**“Adopting the ConnectingOntario ClinicalViewer helped us with our accreditation. The privacy and security tools were extremely helpful.”**

-Peter Labelle, Manager of IT, Privacy Officer,  
Canadian Mental Health Association-Champlain East

## EARLY INSIGHTS FROM CLINICIANS ACCESSING THE VIEWER

**“For nursing, viewer access allows us earlier warning if there are critical changes to a patient’s health, and therefore, we can act faster. We are able to call the physicians more quickly, get the orders, and if necessary, send the patient to the hospital or at least give warning to everybody.”**

– Shelley Kitts,  
Charge Nurse Long-Term Care,  
St. Joseph’s Continuing Care Centre (Cornwall)

**“It was very rewarding to treat my first patient using the ClinicalViewer and discover information that changed my management approach to the patient’s care.”**

– Dr. Thérèse Hodgson,  
Family Physician

**“I was doing a medication check with a patient who had stopped taking their statin after a week, because they didn’t think it mattered. With the viewer, I could bring up their last lipid panel and explain their high risk for heart attack. As a result, the patient is restarting the statin. I am so excited about the difference the viewer is going to make for my patients.”**

– Lorena deRooy,  
Pharmacist, Medical Arts Pharmacy

## ConnectingOntario NER’s journey to SUCCESS

