

Listed below are the requirements for optimal performance of the ConnectingOntario ClinicalViewer.

	Minimum	Recommended (above minimum)
<b>Supported Operating Systems</b>	✓ Microsoft Windows 7 operating system or higher (32-bit)	✓ Microsoft Windows 7 operating system or higher (64-bit)
<b>Screen Resolution</b>	–1280 x 768 or higher –	
<b>Supported Internet Browsers</b>	✓ Google Chrome v65 or higher ✓ Microsoft Internet Explorer (IE) 11 or higher <ul style="list-style-type: none"> <li>○ version 11.0.96 (11.192.18952.0) March 13, 2018 or later for Windows 7 or Windows 8.1</li> <li>○ version 11.0.70 (11.492.16299.0) or higher for Windows 10</li> </ul>	
<b>Software/ Hardware Resources</b>	✓ Laptop/desktop with Intel Core i3 or higher (or equivalent chipset) ✓ Laptop/desktop with 4 GB RAM or more	✓ Laptop/desktop with Intel Core i5 or higher (or equivalent chipset) ✓ Laptop/desktop with 8 GB RAM or more
<b>Security</b>	✓ Transport Layer Security (TLS) V1.2 or higher ✓ Hard drive disk encryption for remote access devices that supports algorithm AES 256 (see <a href="#">EHR Cryptographic Standard Appendix A</a> )	✓ Transport Layer Security (TLS) V1.2 or higher ✓ Hard drive disk encryption for remote access devices that supports algorithm AES 256 (see <a href="#">EHR Cryptographic Standard Appendix A</a> ) ✓ Current anti-virus/malware or application whitelisting software
<b>Caching</b>		✓ Browser caching enabled
<b>Network Connection</b>	✓ Able to support 500kb/sec with medium latency (<25ms)/concurrent user via eHealth Ontario's Managed Private Network (MPN) or an Internet connection	✓ Able to support 1,000kb/sec with low latency (<10ms)/concurrent user via eHealth Ontario's Managed Private Network (MPN) or an Internet connection
<b>Diagnostic Imaging (DI) Portlet – Image Viewer Requirements</b>		
In addition to the above, the following are supported for the Image Viewer (AGFA Healthcare Xero Viewer):		
<b>Supported Operating Systems</b>	✓ Microsoft Windows 7 SP1, Windows 8, Windows 8.1, Windows 2008 SP2	
<b>Supported Internet Browsers</b>	✓ Microsoft Internet Explorer (IE) 11 ✓ Google Chrome, latest version	

Unsupported configurations for ConnectingOntario ClinicalViewer:

- MAC Operating System
- Internet browsers : Mozilla Firefox, Apple Safari
- Mobile Use

For more information, please contact [Connecting.Ontario@eHealthOntario.on.ca](mailto:Connecting.Ontario@eHealthOntario.on.ca)